



CEI CONSULTING LLC

MyHelpDeskDC Monthly Service Levels

LEVELS	SCOPE	PRICE
BASIC	√ One (1) On Site Visit √ One (1) Monthly Backup √ One (1) Support call √ One (1) Equipment Consultation per month	\$150
Power User	√ Bi-weekly On Site Visits √ Bi-weekly Backups √ Two (2) Support Calls √ Monthly Software Updates √ Monthly Device Firmware Updates	\$350.00
Executive	√ Weekly On Site Visits √ Weekly Backups √ Unlimited Support Calls √ Monthly Software Updates √ Monthly Device Firmware Updates √ Monthly Systems Optimization	\$550.00
Small Business	√ Same as Executive √ Weekly Systems Optimization √ Emergency Support √ Service, Maintenance and Integration on up to 10 devices	\$850.00
Business Executive	√ Same as Small Business √ Service, Maintenance and Integration on up to 70 devices (or 14 people, 5 devices per person - smartphone, tablet, laptop, desktop, and printer)	\$3,500.00

IT Support Done Right for Everyone
(202)538-4900 - (201)701-1011 24/7
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Prices subject to change without notice