



MyHelpDeskDC IT Services

Setup and Repair

On-Site Services:		Price	Decription
Diagnostics:		50.00	Diagnose a PC or parts to find the problem
Malware: Virus and Spyware Removal and Cleanup		75.00	Includes installation of Windows critical updates
Hard Drive Cloning:		50.00	Clone a hard drive to another
Data Backup:		60.00	Backup/Transfer select files to another hard drive
Apple Device Work		25.00	Added to price of service performed
Data Import and Setup:		30.00	Specific files, e-mail, favorites, cookies (in addition to backup)
Data Recovery: Successful		150.00	Successful
Data Recovery: Failed		50.00	Failed
Windows Installation/Repair		110.00	Includes Drivers & Windows Updates
Update Windows:		40.00	Download and Install Windows Updates and Service Packs
Driver Download & Installation:		30.00	Per Driver
Software Installation:		30.00	Per application
Memory Installation:		30.00	Includes testing
CPU Installation:		30.00	CPU and/or CPU Fan installation
Power Supply Replacement:		30.00	Case power supply replacement
Drive Installation: fee is per drive		40.00	Floppy, CD-ROM , Hard Drive (No O/S), CD-RW, DVD-R, DVD-RW
Card Installation: fee is per card		40.00	Modem/Sound/Video/Network
Drive installation in an Enclosure:		20.00	Includes installation and formatting
Motherboard Installation: No extra charge for CPU, memory, video card that are also being installed		60.00	Motherboard replacement (No configuration)
Motherboard Installation: No extra charge for CPU, memory, video card that are also being installed		120.00	Motherboard replacement, including configuration/setup
PC Assembly:		60.00	(Hardware only, no software or O/S work)
Custom System Setup		90.00	Does not include cost of parts
Next Day Service		50.00	Priority service
Desktop Labor Rate		60.00	Charged per 20 minute increments
Notebook Specific Services:			
Notebook Screen Repair:		85.00	Notebook screen installation, does not include new screen cost
Notebook Motherboard Replacement		160.00	Includes the diagnostic fee
Notebook keyboard/touch pad replacement		50.00	Does not include cost of parts
Notebook Labor Rates: Per Hour		90.00	Charged per 20 minute increments
On-Site Specific Services:			
On Site Fee		65.00	This fee is a mandatoy charge for all on-site IT work
PC Installation:		50.00	Physically set up a PC
Router Installation:		60.00	Includes configuration of up to 3 PCs
Fios, DSL Cable modem Installation:		70.00	Includes simple cabling and up to 1 hour of labor
Wireless Network Installation/Optimization		60.00	Includes up to 2 PCs
Setup of simple Backup Solution:		120.00	Includes 30 minutes of training
Network Printer Setup:		25.00	Per printer per PC
On-Site Rush Fee		100.00	2 hour response
On-Site Labor Rates: Per Hour		90.00	Charged per 30 minute increments

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